

Q. What if I have an emergency and I cannot locate my licensing social worker?

A. You may call the LFH Main Line at (619) 767-5411 M-F 8am to 5pm to speak to a live person. If the emergency is after working hours and it relates to a life and death situation please call 911 and immediately report the incident to the Child Abuse Hotline at (858) 560-2191 and to your licensing social worker.

Q. Will I be cited if the placement social worker does not provide me with the foster child's needs and services plan?

A. You are required to have a Needs and Services document in the foster child's file when the child resides in your home. You will not be cited if you have a completed Pre-placement Questionnaire (you can access it at <http://www.cclld.ca.gov>) or if you provide documentation showing efforts in acquiring the form from the placement social worker.

Q. What happens when I receive a complaint against my license?

A. A licensing worker will visit your home unannounced to investigate the allegation; this may require the Licensing social worker to interview you and/or any other person residing in your home, including children.

Q. What can I do if I disagree with the outcome of a complaint investigation?

A. You have 10 days to appeal the findings of the investigation by sending your request along with any documentation supporting your appeal to:

Foster Home Licensing
Appeals Supervisor
7947 Mission Center Court, San Diego, CA, 92108.

Q. Do I have recourse if FHL denies the appeal?

A. Yes, there several levels to the appeals process. If your appeal is denied at the first level, the response denial letter will include the information for the second level of appeals. If your appeal is denied at subsequent levels, you will receive the information to the next level of appeals in each response letter.

Q. Do I need court or agency permission to allow my foster child to visit a friend for the day?

A. No, but it is recommended you discuss it with the assigned child's social worker if the child is special needs or has specific court specifications or necessities. For all other circumstances please reference the Prudent Parent Guidelines.

Q. Does my FH license expire?

A. No, foster home licenses are perpetual unless you surrender it or it is revoked by CCL.

Q. Where can I find a copy of the Title 22 Regulations?

A. You can find Title 22 Regulations the CCL website <http://www.cclld.ca.gov>.

Q. What if I want to visit a child who was previously placed in my home?

A. You need to contact the child's assigned social worker.

Q. Who can I contact to request a foster youth mentor for my foster child?

A. Call the Foster Youth Mentor Program at (619) 767-5211 or (619) 767-5178.

Q. What do I have to do when my own child turns 18 years of age and lives in my home?

A. All adults in the home must be live scanned and have a TB clearance. If your child becomes an adult you must notify your licensing social worker. Your child will have 30 days from the date of his/her 18th birthday to submit fingerprints and obtain a live scan clearance and a TB test. If the adult child resides in the home and it is not reported, you will be assessed civil penalties.

Q. What do I need to do if I am planning on moving to a new residence?

A. You must to notify your licensing social worker to transfer your license to the new address, **30 days prior to the move**. If foster children reside in your home you must also notify their social worker.

Q. Do I need to notify licensing if an adult moves into my home?

A. Yes, all adults planning to move into your home must fingerprint and obtain a live scan clearance prior to moving into your home. Failure to follow this regulation will result in civil penalties being assessed.

Q. What is the process to request the following: change my license capacity or have more than 6 children residing in the home or have children of the opposite sex sharing a bedroom or add additional children to an already occupied bedroom, or have a child older than 2 years of age share a bedroom with an adult or use a cell phone in the home instead of a land line?

A. You must contact your licensing social worker to process your request prior to any changes taking place. Your request may require a DAP or a Waiver.

Q. Who can I call to assist my foster child in adjusting to being placed in my foster family home?

A. You can call the child's social worker to refer you to the best resource such as CASS, Wrap, the child's therapist, and others.

Q. Who can I call for support when a foster child with behavioral issues is placed in my foster family home?

A. You may call the assigned social worker to assist you with any of the child's behavioral concerns. You can also call the Kids Line at (877) 792-5437 for resources or you can call the local foster parent support group for resources.

Q. What do I need to do if a child is accidentally injured in my home?

A. Immediately, seek medical attention as appropriate. Then report the incident to the licensing social worker and the child's social worker immediately.

Q. What if my foster child threatens to hurt others or hurt her/himself?

A. Call 911, request the PERT team to assess the child. Report the incident to the assigned social worker and report the incident to your licensing social worker immediately.

Q. How do I surrender my FH license?

A. Notify your licensing social worker and mail the original license certificate to 7947 Mission Center Court, SD, CA. 92108. Attention: your social worker's name.

Q. Can I be assessed civil penalties for violations of the California health and safety codes?

A. Yes, civil penalties will be assessed for fingerprints violations.

Q. How many hours of training are required to keep my FH license in good standing?

A. FHL regulations require a minimum of eight hours of training per year. However, the county may require additional hours of training to consider you for placement.

Q. Where can I find information on additional training?

A. Grossmont College: Foster, Adoptive and Kinship Care Education Program 800-200-1222 or go to www.fakce.org.

Q. Who do I call for questions regarding my foster care reimbursement or my foster child's Medi-Cal?

A. You can call the Public Foster Care Inquiries Line at (858) 514-6644.

Q. Who can I call about the hold on my foster home?

A. Call the Placement Coordinator's Office at 858-694-5298.